



COVID - 19 POLICY (updated 6th July 2020)

Operating Procedures:

SLSGB guidelines are that groups of a maximum of 6 people can engage in water activities outside on the beach at any one time. This means that our group surf lesson group sizes will be a maximum of 5 people to one Surf Instructor.

The Surf Instructor does need to remain 2 metre distance from you, however this will not impact the quality of the surf lesson you receive, as we will use clear communication and demonstration. We will still teach you both on the beach and in the water, and where required and if appropriate push you onto waves, but this process will involve pushing the surfboard from the rear and not making any contact with the client. The length of each surfboard is over 2m so provides a natural guide for social distancing.

Strict cleaning regimes will be applied to boards, wetsuits and surfaces between lessons, with an equipment rotation of 24-72hrs between use.

Payment will be accepted up to 24hrs in advance via bank transfer or cheque or via card payment on the day. No cash payments for lessons are currently available.

Private Surf Lessons Operating Procedures

Private lessons are for those who do not need to socially distance, in other words, members of the same household and / or support bubbles. Duos or Groups of 3-5 people within this context can learn to surf together at the same time. Obviously the same also applies to individuals looking for 1-1 lessons. Our current pricing system stands for all these options.

Group Surf Lessons Operating Procedures

Group lessons, by their nature, are a gathering of people from different households. Therefore we require all participants to remain 2 metres away from each other during the surf lesson as far as is possible. We ask that you stay alert and if you are drifting too close to a participant your Instructor will ask you to paddle or wade away.

Before your Surf Lesson:

- All lessons must be booked online and ideally paid for in advance or via card before the lesson.
- All participants must complete the online waiver form, prior to the lesson. This will be emailed to you upon booking. Any non Covid related medical issues must be advised via email.

- If you or a member of your household show any symptoms of Covid-19, you must not take part in surf lessons or visit the surf school. Any cancellations due to this will be rescheduled or refunded. Communication regarding this must take place via email or phone at least 24hrs before your lesson.
- Any staff members showing symptoms of Covid-19, will not attend the surf lesson.

On arrival at the beach

- Please do not arrive too early or late for your surf lesson. You will be required to gather at the highlighted “entry point” by our van within the car park, 2m apart from where our instructors will direct you to your board and wetsuit placed 2m apart for all group members.
- Our staff will remain 2 metres away from you.
- You will be issued a clean, disinfected surfboard and wetsuit – we require sizing information in advance so we can pre-prepare this for you along with any boots or gloves you require for the lesson. Should you find you need a different size on the day we will place this for you from the van, 2m away for you to collect.
- There are no changing rooms or open toilets currently at the beach, therefore we recommend you arrive with swimwear already underneath your clothes and change into your wetsuit either at the 2m distance by your board, with a towel if needed or return to your car. Unfortunately during this time we are not able to allow people to use the van as a private changing area.
- Any personal items must be returned to your car or kept by a friend/family member during your lesson. During this time we are unfortunately unable to use the van for storing bags during lessons.

During The Surf Lesson:

- We will pair up to carry boards down to the beach, with one person at the back and one at the front of the boards forming a natural 2m distance.
- Parents/friends who are watching must remain 2m away at all times whilst walking down to the beach and on the beach itself.
- All safety briefings, surf theory & demonstration will be performed outside.
- Please maintain a safe distance between yourself and other beach users, including the instructor and those participating in the surf lesson, both on the beach and in the ocean.
- We will maintain a safe distance between the instructor and yourself, both on the beach and in the ocean.

After The Surf Lesson

- There are showers at the beach entrance which can be used, but in a Group instance this will be one person at a time with 2 metre distancing whilst waiting.
- The equipment used will be thoroughly cleaned, disinfected and dried after use. Equipment will be rotated to ensure a minimum 24 hour period between use.

- The van and other areas will be thoroughly cleaned daily after all clients have left and we have in place an hour turnaround between lessons to avoid any crossovers.

Activities outdoors and in the sunshine are at significantly lower risk of infection, therefore we are confident that by following the guidelines provided any risks are absolutely minimised. We look forward to welcoming you back to the water.

Covid -19 Refund Policy

If you book a surf lesson and are unable to attend for one of the following reasons you will be offered the option to reschedule to another date or we will refund your booking.

- You are ill with Covid-19 symptoms and unable to attend the surf lesson
- You are self-isolating for 14 days due to a household or “support bubble” member having Covid-19 symptoms
- Government advice means you are unable to travel to take part in the surf lesson

You must contact us at least 24 hours prior to the surf lessons for this policy to apply. Please do not travel or book a lesson if you have any of the symptoms of Covid-19. If anyone in your household or “bubble” has symptoms you are required to self-isolate for 14 days.

Outside of this our standard refund policy applies, which can be found on our website.